

Basketball Parent Survey: Grades 1-7

Rate your level of satisfaction on the following.						
	Excellent	Good	Fair	Poor	N/A	Response Count
Overall BVRC Customer Service	57.4% (273)	37.4% (178)	4.2% (20)	0.2% (1)	0.8% (4)	476
Ease of Registration	61.6% (293)	35.7% (170)	2.7% (13)	0.0% (0)	0.0% (0)	476
Team Pictures	22.8% (107)	36.5% (171)	13.9% (65)	7.9% (37)	19.0% (89)	469
Other (please specify)						56
answered question						477
skipped question						2

Other (please specify)		
1	I think the pictures are unnecessary.	Apr 16, 2010 3:51 PM
2	Team pictures/packages are expensive. I buy the least expensive picture	Apr 16, 2010 3:55 PM
3	Pictures are expensive	Apr 16, 2010 4:02 PM
4	Too pricey	Apr 16, 2010 4:19 PM
5	One specific referee was not good. He officiated several of our games. He was tall, had gray/white hair, and was old. He missed a lot of calls and did not work well with the younger, more qualified referees. It was frustrating because the young men were making the right calls, but the older gentleman wouldn't change his call.	Apr 16, 2010 4:37 PM
6	It would be easier if the photos were at the same spot as practice and have team arrive a little before. But I know that's logistically difficult to execute.	Apr 16, 2010 4:40 PM
7	Although this survey does not apply, I also had a son in the 9th grade rec league. At the last game of the season, the referees let the game get out of hand. At one point three of our players in a row were knocked to the ground while shooting with no fouls called. Unfortunately my son, one of the three, tore his miniscus on one of the falls. The game got completely out of control. There is absolutely no reason to allow that much contact during a recreation league game. Likely we will not participate at that level any more.	Apr 16, 2010 4:44 PM
8	Gym supervisors did not control the gym at all. Kids running all over during the game - even on the court. some even playing basketball on the sides and ball rolling into players path during game.	Apr 16, 2010 4:52 PM
9	There were a couple of referees at the 5th grade level that did a very poor job. They didn't appear to know the rules of the game, and were very inconsistent with their calls. I don't know what kind of training they go through, but if a complaint is lodged to the BV Supervisor at the game, it should be passed on. We don't know the referee's names, and don't need to, but the supervisors need to report poor officiating. On the contrary, the 7th grade referees did a good job overall.	Apr 16, 2010 4:58 PM
10	no team pics for basketball for our team...a parent offered to take pictures for us.	Apr 16, 2010 5:21 PM

Other (please specify)		
11	Officiating in both divisions we were involved in was fair at the best in most cases - there needs to be consistency across the board on rules and how they are implemented	Apr 16, 2010 5:39 PM
12	Can't you find a more reasonably priced photographer. Select Photographics is one of the highest in town. With more than one child we are opt not to purchase pictures for that reason.	Apr 16, 2010 5:47 PM
13	I'm not sure if you use Select-Photographics for your pictures, but their product is generally overpriced crap. Unfortunately, most sports organizations just look at the bottom line of how much they will be rebated by the photo company.	Apr 16, 2010 6:58 PM
14	Shouldn't be asked to pay before viewing.	Apr 16, 2010 7:20 PM
15	We took our daughter off the BVRC team that assigned. She had played with the same team since 1st grade and the coach decided to 'reorganize' and assigned her to the other team he agreed to coach. He said he was evening things out...he had never seen the 5 new players play ! My daughter ended up playing CYO and loved it.	Apr 16, 2010 7:27 PM
16	Did not like the seeding in the 5th grade girls tournament. Feel that teams that are brought down a division should have the highest seeds so as to be fair to the teams in the tournament who have worked hard in their division all season only to get knocked out by a very low seed that came from a higher division.	Apr 16, 2010 7:35 PM
17	Older man that reffed was mean and grumpy to the girls. The younger girls and older woman were so great with the players!	Apr 16, 2010 8:10 PM
18	Was very pleased with the 3x3 format for this age group. Previously my son played in 5x5 and for this age level I thought 3x3 provided much more opportunity for players to be involved. He enjoyed the team.	Apr 16, 2010 8:21 PM
19	BVRC is great!! Daughter was on a team & some of kids hardly played & were unhappy.He had always been nice until this year, not sure what happened to his demeanor. Did not promote self esteem with kids was the problem more than playing time. Will change teams next year to one of the many great coaches BV REC has. Coach is nice & supportive prior to this year, just not supportive to kids .There was alot of yelling coming from our bench this year at officials & certain players on our own team. Near physical confrontations with opposing coaches. Embarrassing to my daughter. They won the title but not worth the drama to the kids. Promoting fairness & self esteem more important than winning at this age. Ignoring players not nice.	Apr 16, 2010 8:30 PM
20	Some officials really need to be replaced.	Apr 16, 2010 8:41 PM
21	The officiating this year was atrocious. Please look for and train better coaches in the future.	Apr 16, 2010 8:48 PM
22	Our team did not take pictures?	Apr 16, 2010 8:49 PM
23	Overall program is really good. I wish there were a couple more games per grade. I know this is a huge program to run and overall I think you do a very good job.	Apr 16, 2010 9:37 PM
24	Too much pressure for pictures	Apr 16, 2010 9:59 PM
25	I really despise the fact that we had to pay admission fees for our sons first league game! I do not believe that I should have to pay for admission when I have already paid league fees. I would not be opposed to paying a minimal admission fee for tournaments only!!!	Apr 16, 2010 10:22 PM
26	Officials are poor. I think there should be coach evaluations. How do coaches know what they are doing right or wrong without some type of evaluation from parents and team.	Apr 17, 2010 3:34 AM
27	Officiating varied tremendously. Sometimes tackling (yes I said tackling) and back-court steals were allowed. Other times, we had officials that had complete control and educated the girls how to play (i.e. what a moving screen was, etc.)	Apr 17, 2010 4:41 AM

Other (please specify)		
28	We really could do without the team pictures. We don't want them, didn't buy them, and see them as cutting into our family time.	Apr 17, 2010 5:56 AM
29	#3, I didn't know if I was suppose to rate my team and games or all the teams, but I rated all the teams and there were some teams that I would not want my daughter playing against again. They would kick, trip, hit, the coaches would get into arguements with everyone, it is not what I want my daughter to learn.	Apr 17, 2010 12:55 PM
30	The company that does the pictures has messed out pics up the last several years.	Apr 17, 2010 4:24 PM
31	Paid in person with a credit card to register but clerk said she could not provide a receipt.	Apr 18, 2010 2:37 PM
32	my comments only refer to 1st grade. I have 3 older kids who played BVRC for a short while and I think the program is horrible for 4th grade and up. We left BVRC to play in GABL, OKUN and Olathe leagues.	Apr 18, 2010 6:23 PM
33	Pictures used to be less expensive. Now, they are very expensive.	Apr 19, 2010 1:39 AM
34	We want to thank Coach Dowdell and Kruger for their time. We fully understand that it is on a volunteering basis and appreciate them stepping forward and helping the kids. We look forward to the next season!!!	Apr 19, 2010 2:49 AM
35	I'm hearing that the kids won't have a chance to play high school basketball, unless they play more competitive leagues and year round like soccer and baseball. It would be nice to know if BV Rec is keeping stats on this. How many rec kids make High School Teams or moving on to play College?	Apr 19, 2010 4:46 AM
36	The added expense for the team picture is a hit - should be given a team picture - maybe instead of the trophy	Apr 19, 2010 3:44 PM
37	Pictures packages becoming too expensive for multi-child households.	Apr 19, 2010 4:23 PM
38	Our Coach, Scott Owens made this experience one of the best!! Would like to see better sportsmanship from other teams!! Overall, we had a great experience!	Apr 19, 2010 6:38 PM
39	Thank you for letting us provide feedback. one concern my husband and i have had is the quality of the officiating. The problem is that the referees are not consistent with each other or game to game. Therefore the kids do not learn just what on-court behavior will be allowed and what will not. i recognize that some "looseness" needs to be allowed to let the kids play and learn, otherwise the game would always be stopped in play. However, sometimes the games get too rough, and play becomes dangerous to the kids. i would really appreciate it if the referree training included tighter guidelines on what needs to be called in each age group, so the kids get consistency on the court, and that play that becomes too rough is immediately called and stopped. (We have seen this same problem with the officiating on soccer fields.) Thank you!	Apr 19, 2010 10:30 PM
40	pictures are pricey	Apr 21, 2010 7:03 PM
41	Officiating was excellent.	Apr 22, 2010 7:00 PM
42	haven't registered with the new website yet - but looking for classes was confusing	Apr 23, 2010 3:15 PM
43	We quit participating in Team Photos b/c it was just too much trouble/too tight a schedule usually to get there, wait in line, and then RUSH off to make the game.	Apr 23, 2010 3:23 PM
44	won't deal w/current photo company. they produce poor quality pix and they're expensive. If it weren't for letting the team down, we wouldn't show up for pictures at all	Apr 23, 2010 3:25 PM
45	We take our own pictures, i have 4 children and to get to a picture ahead of the game, usually an early one and they are quite expensive.	Apr 23, 2010 3:32 PM
46	There was a 4th Grade boys coach who constantly yelled at, berated, and belittled his players. A representative from the leage should step in and keep 10 year olds from having to listen to that.	Apr 23, 2010 3:37 PM
47	We didn't have tema pictures	Apr 23, 2010 4:39 PM

Other (please specify)		
48	Our coach never gave our kids their trophies.	Apr 23, 2010 5:30 PM
49	You should be able to buy a team photo and individual photo for alot less than the 24.00 pack...it a racket and everyone is tired of it...a 15.00 would reasonable...please fix this!!!!	Apr 25, 2010 12:10 AM
50	My issue was the inconsistency of calls by the officials.	Apr 25, 2010 9:30 PM
51	Team pictures are just so darn expensive. They may seam reasonable, but just add multiple children and sports plus the cost of registration	Apr 26, 2010 6:08 PM
52	Some parents can't afford pictures in packets and pay for season team fee. As a coach this leaves kids left out that would like pictures but cannot afford.	Apr 26, 2010 10:04 PM
53	The back drop for the pictures has been upside down for the past 2+years. The cost is reasonable, but they really need to fix the background.	Apr 26, 2010 11:18 PM
54	I liked the old company better.	Apr 27, 2010 3:06 AM
55	Refs did a great job this year.	Apr 28, 2010 4:01 AM
56	<p>The team formation seems awkward. Some coaches recruit players, others do not. It is hard to know what to do. I know kids want to play with friends, but it is not fair to have a lower division team with a top division player. Maybe the kids feel good about winning, but what are they really learning?</p> <p>I guess this would be a hard thing to implement and no plan would please everyone. Given all the parent desires to play with friends, what you have is a good system.</p> <p>On a positive note, the league is great about accommodating schedules. Our coach had to make several changes and they all worked out. We parents were amazed that we got to play all the games.</p>	Apr 30, 2010 7:14 AM